



BIZ Mitra

Version: 1.0.0

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Product overview and user guide

Documentation | 7 October 2026

1. Introduction

BIZ Mitra is a desktop platform that brings business AI agents together in one application. Available for Windows and macOS, it allows users to access the agents and features enabled for their account.

This guide explains how to request access, install BIZ Mitra, activate it using a BR license key, and sign in to the connected business account.

2. Availability

Operating system	Distribution format
1. Windows	.exe installer
2. macOS	.dmg disk image

Obtain the installer supplied by the company for your operating system. The minimum supported operating system versions and hardware requirements should be confirmed for the distributed release.

3. Current scope and licensing

BIZ Mitra currently uses a Business Receptionist (BR) license key for activation.

Available agents (Marketing Manager, Customer Manager and Business Receptionist) and features depend on the account's subscription and permissions. A separate BIZ Mitra license key is planned for a future release. Until then, users should continue using their BR license key.

4. Connection requirements

4.1 Request access through the Subscription Portal

- Open Baideac's Subscription Portal.

- Locate the BR subscription request.
- Select the “**for cloud version**” checkbox, as shown in the screenshot.
- Click **Request**.


Subscription Hub
Logout

Product Dashboard
Profile

Request Free Subscription License Key
 Product: Business Receptionist ☒ Cloud version only Request

Product Name	Product Version	Product ID	Subscription ID	Status	Expiration Date	License Key	Assets	Cloud Access
RBAC Mgmt. Suite	2.3.3	prod-66hinoatktxd	RBAC-prod-66hinoatktxd-TRIAL	Renew	08/04/2026	View License Key	Download Build Conf File	
Business Receptionist	2.4.0	prod-dr6iyf3tui7wm	BAR-prod-dr6iyf3tui7wm-TRIAL	FREE	12/16/2026	View License Key	Cloud version only	View Stop
Marketing Manager	1.5.1	prod-qdclyz2tr54rk	EAA-prod-qdclyz2tr54rk-TRIAL	FREE	12/16/2026	View License Key	Download	

Note: Your Marketing Manager instance is turned off after 2 hours of inactivity. To launch it, click on 'Restart Marketing Manager' and wait until the instance is restarted. Then click on 'Launch'.

Note: Users have to request for BAR key to activate BIZ Mitra on desktop.


Subscription Hub
Logout

Request Free Subscription License Key
 Product: Business AI Receptionist ☒ Is it for cloud version? Request

Please enter your username and password to set in product:

Submit
Cancel

Product Name	Product Version	Product ID	Subscription ID	Status	Expiration Date	License Key	Assets	Cloud Access
Marketing AI Agent	1.4.0	prod-qdclyz2tr54rk					Download	
RBAC Mgmt. Suite	2.3.3	prod-66hinoatktxd					Download Build Conf File	
AI Bench Studio	1.4.0	prod-tgfowtzh3oou4	AIBS-prod-tgfowtzh3oou4-TRIAL	Renew	06/09/2026	View License Key	Download	

- When prompted, enter the username associated with your subscription and the required password.
- Click **Submit**.
- Once your request is approved and you receive the BR license key, use it to activate BIZ Mitra.

4.2 License renewal and changes

If your license expires or needs to be replaced, use the available license update option in Biz Mitra or the connected admin panel. Enter the renewed license key and follow the on-screen instructions.

Access still depends on license-server responses, backend availability, and authorization. An expired key is not a guarantee of successful activation or unrestricted agent use. Separate Biz Mitra licensing will be documented when released.

 **Subscription Hub** [Logout](#)

Product: Business AI Receptionist ☒ Is it for cloud version? [Request](#)

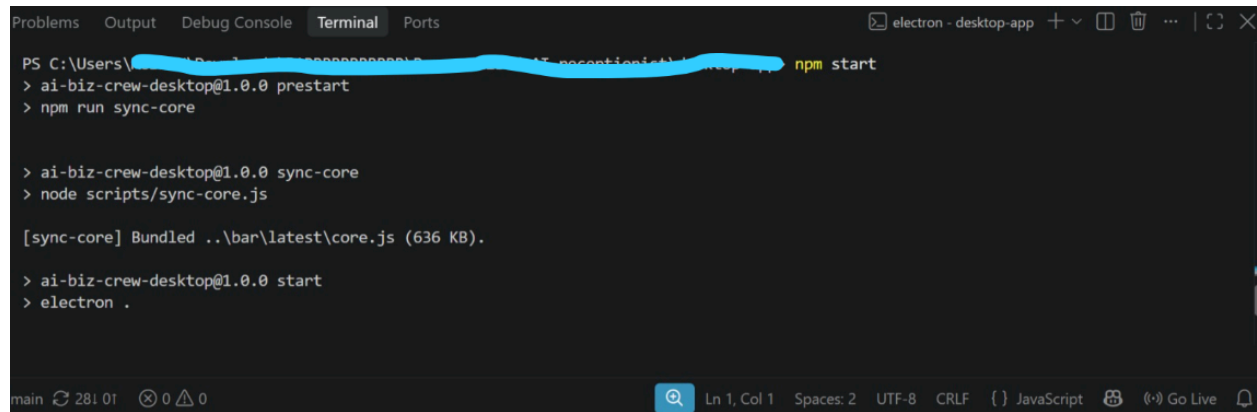
Product Name	Product Version	Product ID	Subscription ID	Status	Expiration Date	License Key	Assets	Cloud Access
Marketing AI Agent	1.4.0	prod-qdclyz2tr54rk	EAA-prod-qdclyz2tr54rk-TRIAL	FREE	10/11/2026	View License Key	Download	
RBAC Mgmt. Suite	2.3.3	prod-66hinoatktxd	RBAC-prod-66hinoatktxd-TRIAL	Renew	06/09/2026	View License Key	Download Build Conf File	
AI Bench Studio	1.4.0	prod-tgfowtzh3oou4	AIBS-prod-tgfowtzh3oou4-TRIAL	Renew	06/09/2026	View License Key	Download	
Business AI Receptionist	2.2.1	prod-dr6iyf3tui7wm	BAR-prod-dr6iyf3tui7wm-TRIAL	FREE	08/24/2026	View License Key	Download	Launching...

Note: Your MAA instance is turned off after 2 hours of inactivity. To launch it, click on "Restart MAA" and wait till the instance is restarted. Then click on "Launch"

5. Install and Start Biz Mitra

5.1 Windows installation

1. Download the Biz Mitra .exe installer provided by the company.
2. Run the installer and follow the on-screen instructions.
3. Launch Biz Mitra after installation.



The screenshot shows a VS Code terminal window with the following content:

```
PS C:\Users\...> npm start
> ai-biz-crew-desktop@1.0.0 prestart
> npm run sync-core

> ai-biz-crew-desktop@1.0.0 sync-core
> node scripts/sync-core.js

[sync-core] Bundled ..\bar\latest\core.js (636 KB).

> ai-biz-crew-desktop@1.0.0 start
> electron .
```

The terminal window has tabs for Problems, Output, Debug Console, Terminal, and Ports. The title bar indicates the window is titled 'electron - desktop-app'. The status bar at the bottom shows 'main', 'Ln 1, Col 1', 'Spaces: 2', 'UTF-8', 'CRLF', 'JavaScript', and 'Go Live'.

5.2 macOS installation

1. Download the Biz Mitra .dmg file provided by the company.
2. Open the disk image and follow the installation instructions. If an Applications shortcut is provided, drag Biz Mitra into Applications.
3. Launch the installed application from Applications.

6. Activate and log in

—×



Biz Mitra

Enter your Business AI Receptionist license key to connect this computer to your workspace. You only need to do this once.

License key

Paste the license key from your Baideac welcome email

▼ Advanced

PAR server URL (optional)

e.g. yourname.bar.baideac.com

Leave empty to look it up from your license. Use this only if Baideac support asked you to.

Activate

Powered by Baideac

1. Open Biz Mitra and enter your complete BR license key in the activation screen.
2. Select Activate. The application checks the key and resolves the associated BR service address.

Click on **Open Admin** button to Access BIZ



Biz Mitra

Enter your Business AI Receptionist license key to connect this computer to your workspace. You only need to do this once.



Activated

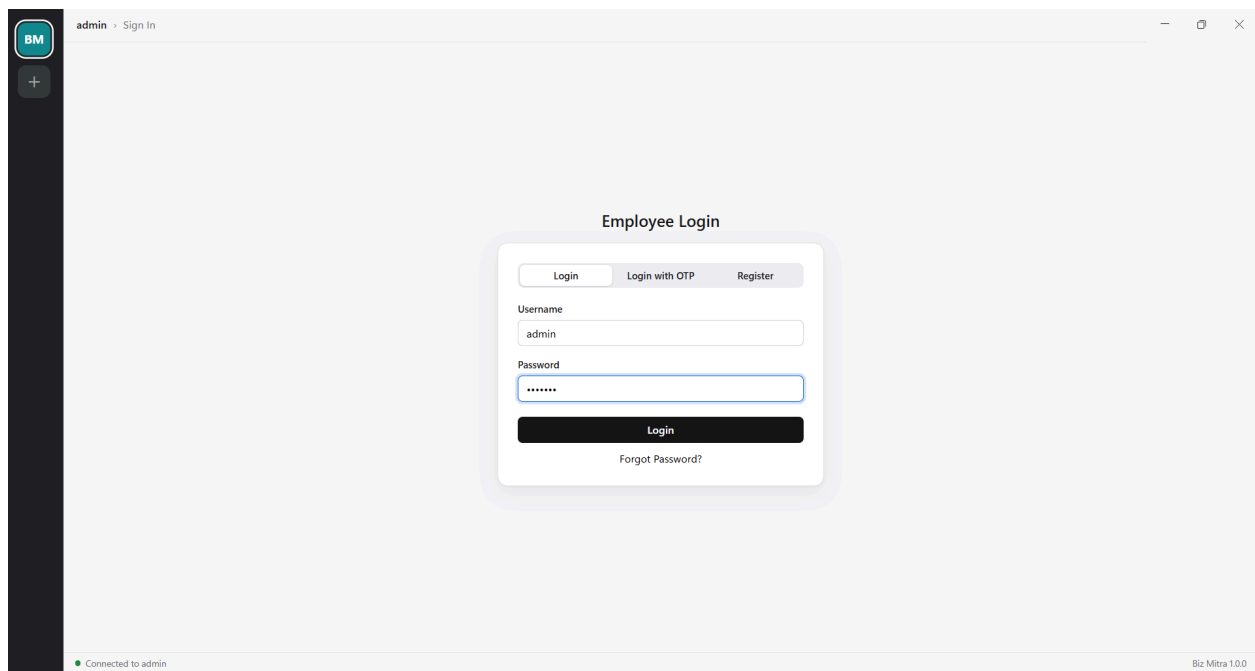
Connected to **admin.bar.baideac.com**

[Open Admin](#)

Powered by Baideac

7. BIZ Mitra Login Form

When the login screen appears, sign in using your account credentials.

The image shows a web browser window with the BIZ Mitra login interface. The browser's address bar shows 'admin' and 'Sign In'. On the left, there is a dark sidebar with a 'BM' logo and a plus sign. The main content area is light gray and contains a white 'Employee Login' form. The form has three tabs: 'Login' (selected), 'Login with OTP', and 'Register'. It includes a 'Username' field with 'admin' entered, a 'Password' field with masked characters '*****', and a black 'Login' button. Below the button is a link for 'Forgot Password?'. At the bottom left of the browser window, a status bar indicates 'Connected to admin'. At the bottom right, the version 'Biz Mitra 1.0.0' is displayed.

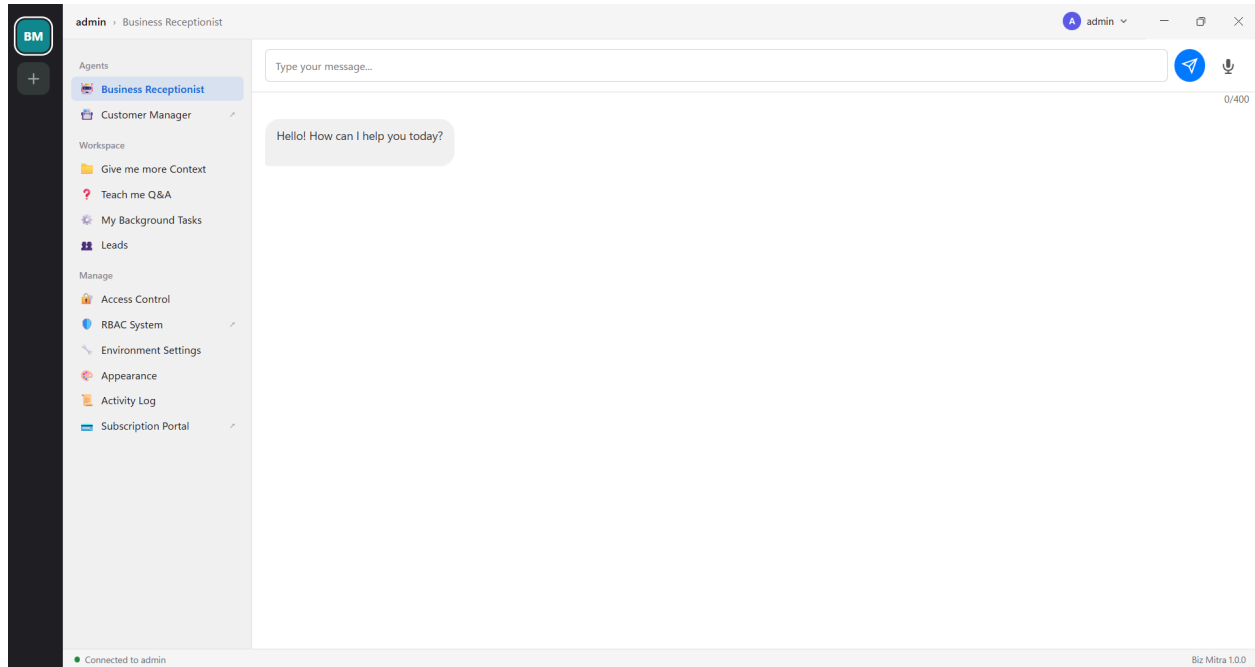
- Enter your username
- Enter your password
- Hit Login

After successful login access the agent interface and the features available to your account.

8. Agents and features

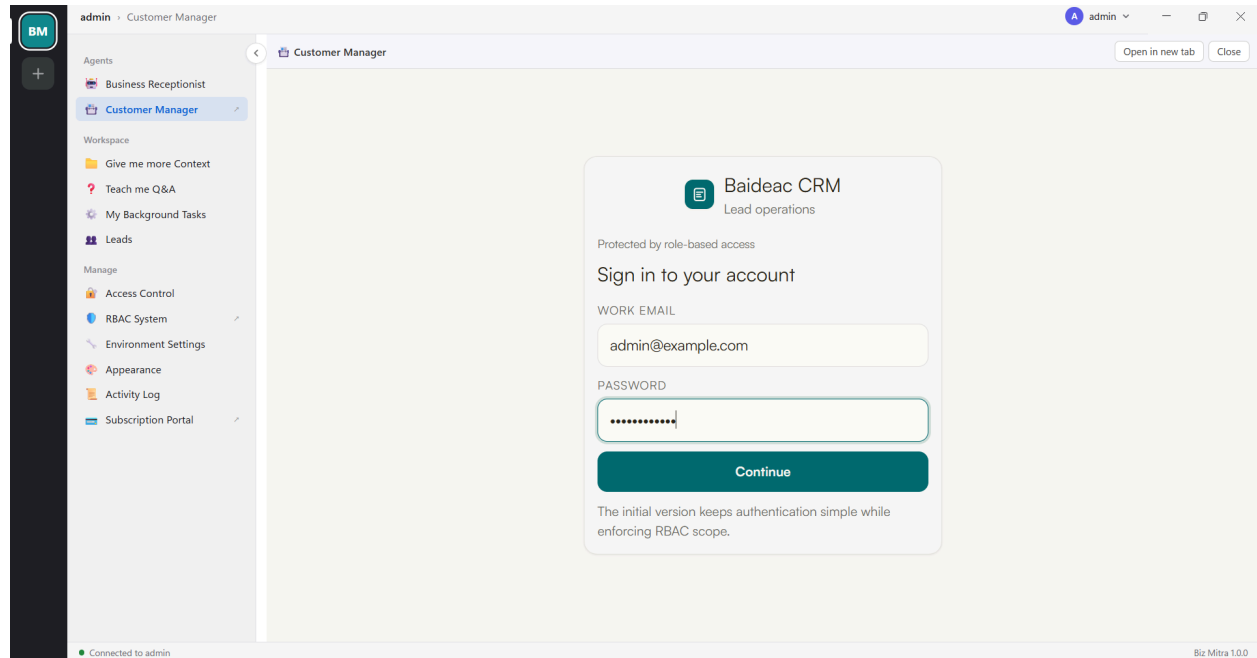
- BR, CM, and MM

9. BR agent on BIZ Mitra



User can access Business Receptionist(BR) Agent directly on Biz Mitra

10. CM Agent on BIZ Mitra

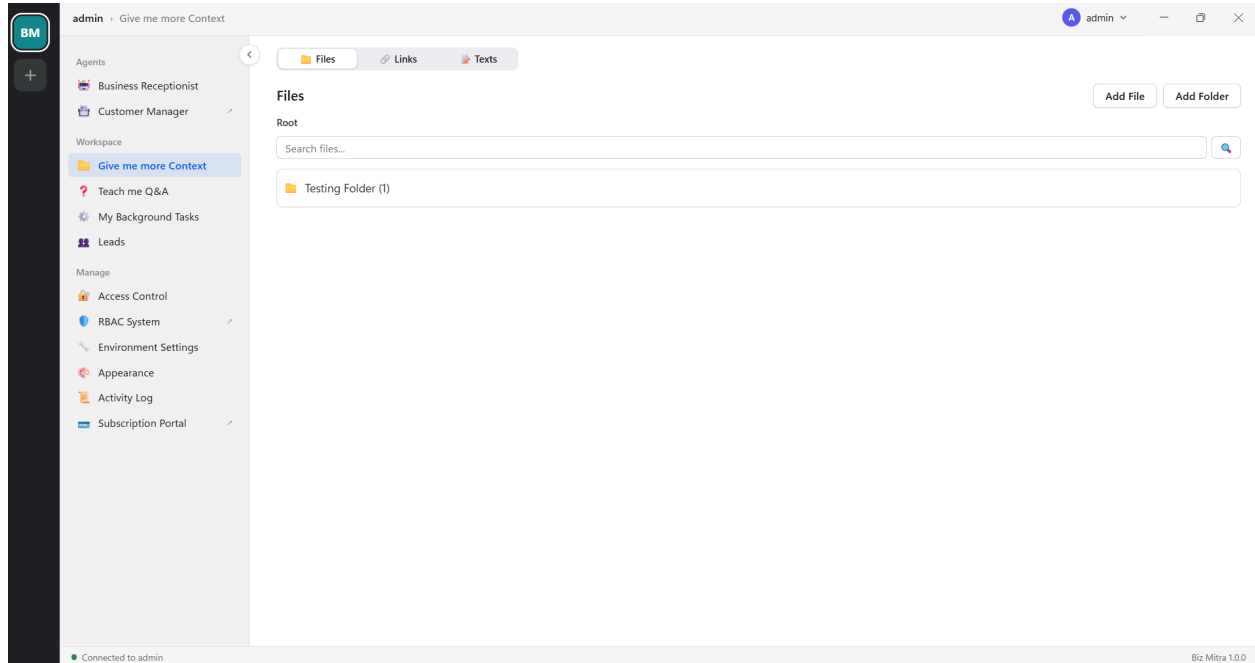


Customer Manager(CM) Agent can directly access on the BIZ

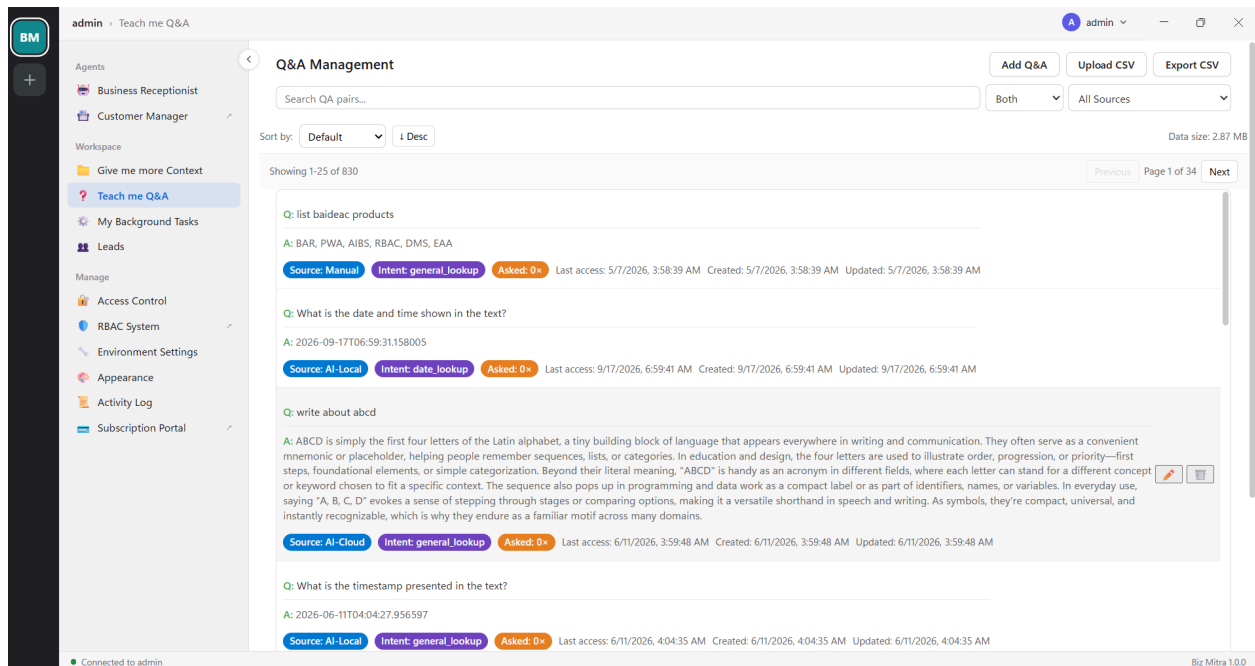
11. Marketing Manager(MM) Agent on BIZ Mitra

12. BR's Interface

12.1 BR's Give me more context



12.2 BR's Teach me Q&A



12.3 BR's My Background Task

admin > My Background Tasks

Agents

- Business Receptionist
- Customer Manager

Workspace

- Give me more Context
- Teach me Q&A
- My Background Tasks

Leads

Manage

- Access Control
- RBAC System
- Environment Settings
- Appearance
- Activity Log
- Subscription Portal

Context Update Status

Search tasks...

Task ID	File	Status
Task ID: startup-a60882ac-7dfe-409b-8759-749d6d32d8b8	urls.json	DONE
Task ID: startup-45764c5-a91b-4a80-9bca-1caatec2f8c6	DMS_prod.pdf	DONE
Task ID: startup-45764c5-a91b-4a80-9bca-1caatec2f8c6	AIS_prod.pdf	DONE
Task ID: startup-45764c5-a91b-4a80-9bca-1caatec2f8c6	EAA_prod.pdf	DONE
Task ID: startup-45764c5-a91b-4a80-9bca-1caatec2f8c6	AIBS_prod.pdf	DONE
Task ID: startup-45764c5-a91b-4a80-9bca-1caatec2f8c6	BAR_prod.pdf	DONE

Connected to admin

Biz Mitra 1.0.0

12.4 BR's Leads

admin > Leads

Agents

- Business Receptionist
- Customer Manager

Workspace

- Give me more Context
- Teach me Q&A
- My Background Tasks
- Leads

Manage

- Access Control
- RBAC System
- Environment Settings
- Appearance
- Activity Log
- Subscription Portal

Leads

Export CSV

Clean Contacted

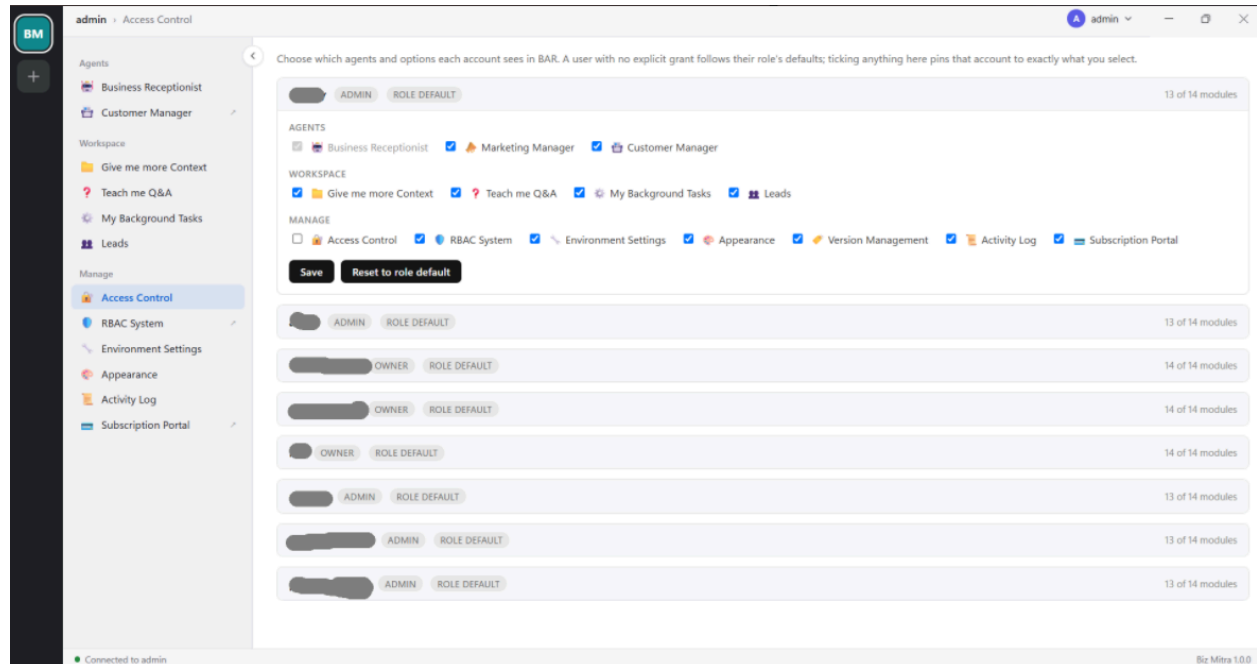
Total Leads 1

Date & Time	Name	Email	Phone	Contacted
10/6/2026, 11:54:31 AM				Mark Contacted

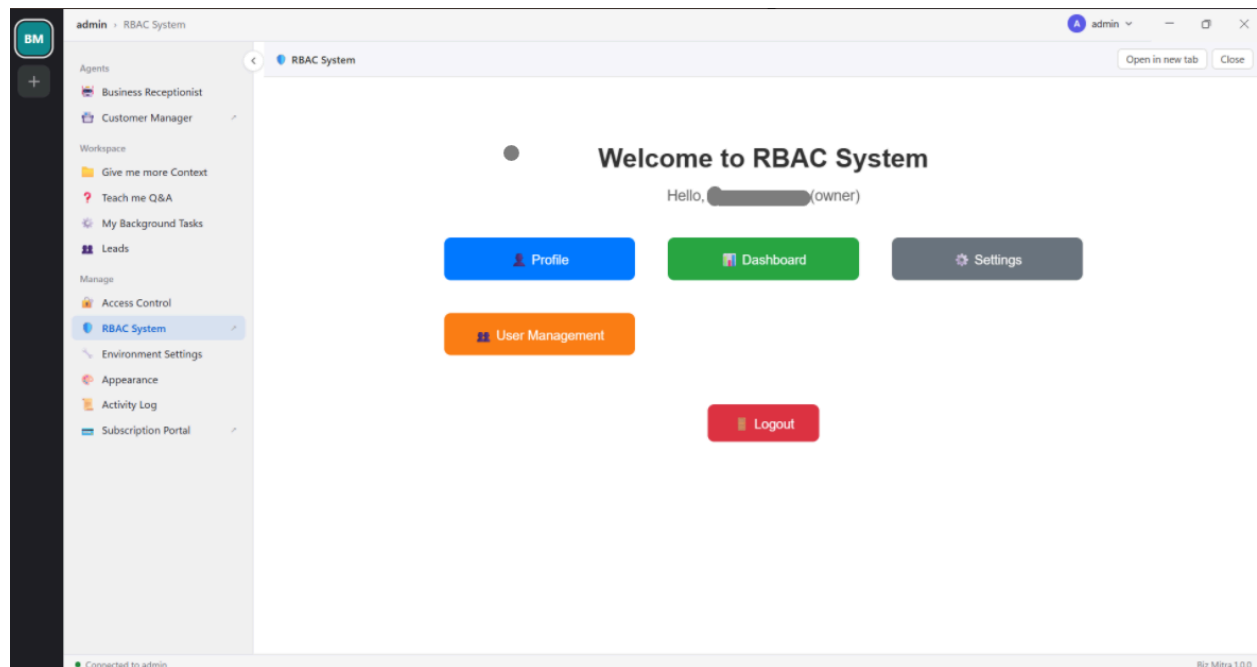
Connected to admin

Biz Mitra 1.0.0

12.5 BR's Access Control



12.6 BR's RBAC



12.7 BR's Environment Settings

The screenshot shows the 'Environment Settings' page in the Biz Mitra RBAC System. The left sidebar contains a navigation menu with sections: Agents (Business Receptionist, Customer Manager), Workspace (Give me more Context, Teach me Q&A, My Background Tasks, Leads), and Manage (Access Control, RBAC System, Environment Settings, Appearance, Activity Log, Subscription Portal). The 'Environment Settings' page features a top bar with a 'Back to Biz mitra' link and a title 'Environment Settings'. Below this is a section for 'OpenRouter Usage Statistics' showing data for the last 24 hours and all time. The main area contains several configuration fields: RAG_TOP_K (50), CHUNK_SIZE (500), CHUNK_OVERLAP (100), CPU_MAX_LIMIT_PERCENT (100), CRAWL_MAX_DEPTH (50), and CRAWL_MAX_PAGES (empty). The bottom status bar indicates 'Connected to admin' and 'Biz Mitra 1.0.0'.

Environment Settings

OpenRouter Usage Statistics

Last 24 Hours

0

OpenRouter queries
Cache: 0 | Local: 0 | Total: 0
0% via OpenRouter | 0% via Cache

All Time (since May 06, 2026)

4

OpenRouter queries
Cache: 2 | Local: 32 | Total: 38
10.53% via OpenRouter | 5.26% via Cache

RAG_TOP_K

50

CHUNK_SIZE

500

CHUNK_OVERLAP

100

CPU_MAX_LIMIT_PERCENT

100

CRAWL_MAX_DEPTH

50

CRAWL_MAX_PAGES

Connected to admin

Biz Mitra 1.0.0

12.8 BR's Appearance Settings

The screenshot shows the 'Customize Appearance' page in the Biz Mitra RBAC System. The left sidebar is identical to the previous screenshot. The 'Customize Appearance' page has a top bar with a 'Back to Biz mitra' link and a title 'Customize Appearance'. It contains several configuration fields: Primary Color (#161616), Secondary Color (#4CAF50), Chat Title (AI Receptionist, 15/40 characters), Welcome Message (Hello! How can I help you today?), Logo URL (https://example.com/logo.png), and PWA Home Screen Icon (Choose Image button, Preview image). The bottom status bar indicates 'Connected to admin' and 'Biz Mitra 1.0.0'.

Customize Appearance

Primary Color

#161616

Secondary Color

#4CAF50

Chat Title

AI Receptionist

15/40 characters

Welcome Message

Hello! How can I help you today?

The greeting shown to customers when the chat opens. Leave empty to use the default.

Logo URL

https://example.com/logo.png

Enter a URL for your logo image. Leave empty to hide logo.

PWA Home Screen Icon

Upload your logo to use as the app icon when added to home screen. A "Powered by Baideac" strip will be added at the bottom.

Choose Image

Preview

Connected to admin

Biz Mitra 1.0.0

12.9 BR's Activity Log

admin - RBAC System

Activity Log

Category: All Refresh Download CSV

Timestamp	Username	Request IP	Browser-reported IP	Category	Action
Oct 7, 2026, 04:15:43 PM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 7, 2026, 04:06:55 PM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 7, 2026, 03:42:07 PM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 7, 2026, 11:23:00 AM		172.17.0.1	Unavailable (request IP shown separately)	UI	Reset UI theme settings to defaults
Oct 7, 2026, 11:22:39 AM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 7, 2026, 11:22:20 AM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 7, 2026, 11:20:02 AM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 7, 2026, 10:03:09 AM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 6, 2026, 09:47:43 PM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 6, 2026, 09:05:24 PM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 6, 2026, 11:00:01 PM		172.17.0.1	49.37.38.5	LOGIN	Logged in
Oct 6, 2026, 03:34:05 PM		172.17.0.1	103.240.76.72	LOGIN	Logged in
Oct 6, 2026, 10:29:01 AM		172.17.0.1	103.240.76.72	LOGIN	Logged in
Oct 6, 2026, 09:22:10 AM		172.17.0.1	49.37.37.161	LOGIN	Logged in
Oct 5, 2026, 09:23:40 PM		172.17.0.1	49.37.38.85	LOGIN	Logged in
Oct 5, 2026, 09:15:37 PM		172.17.0.1	49.37.38.85	LOGIN	Logged in
Oct 5, 2026, 09:10:18 PM		172.17.0.1	49.37.38.85	LOGIN	Logged in
Oct 5, 2026, 05:19:16 PM		172.17.0.1	103.240.76.72	LOGIN	Logged in

Showing 75 of 75 entries (last 7 days)

Biz Mitra 1.0.0

13. Baideac's Subscription Portal on BIZ Mitra

admin - Subscription Portal

Subscription Hub

Log In

Choose your sign-in method:

Username & Password Email Code

Username

Password

Sign In

Create an Account?

Forgot password?

Connected to admin

Biz Mitra 1.0.0

14. Troubleshooting

Problem	Suggested action
License key cannot be read	Copy the complete BAR license key again and remove accidental spaces.
Key is for a different product	Use the BAR license key supplied for the current integration.
License server cannot be reached	Check your internet connection and retry. Contact support if the problem continues.
No service address is returned	Ask support to check the license-to-account mapping.
License expiry warning	Arrange renewal and use the available license update controls.
Interface does not load	Check connectivity to the business service. If it persists, report the error to support.

When reporting a problem, include the operating system, application version, steps to reproduce, and the visible error message. Do not include passwords or a complete license key in public reports.

15. Technical reference

Biz Mitra is an Electron desktop application. Its current activation flow reads a BR key, checks the BR product identifier, and obtains the associated service address from the licensing service unless an address is supplied explicitly or embedded in the key.

By default, the interface loader checks the backend version and tries the backend's versioned interface, the backend's latest interface, the corresponding hosted version, and the hosted latest version. If these sources fail, it uses the bundled copy of `bar/latest/core.js`.

Documentation basis: the supplied desktop-app configuration, license handling, interface loader, context menu, bundle synchronization script, tests, and macOS.

16. Support

For questions or assistance with installation, activation, licensing, or account access, contact support@baideac.com